

## **Workshop Refund / Deferral Policy**

All cancellations or deferrals to a booking must be requested through Billetto prior to the commencement of a workshop. Please note, cancellation charges may be incurred dependent on the notice received:

- >10 days' notice = 100% refund or deferral
- 5-10 days' notice = 50% refund or deferral
- <5 days' notice = no refund / no deferrals available

If you are booked on to a workshop and get injured, you can choose to still attend and learn the theory / observe, however due to the practical elements of all our workshops we would advise you to defer to a later date if possible, in order to get the most out of attending.

Please note that due to the practical and coaching elements of our workshops, the minimum number of attendees is 4. Performance Herts therefore reserve the right to postpone or cancel any workshop if this minimum number is not reached 5 days prior to the workshop date. No charges would be incurred to the attendee in this instance.

## The Performance Herts Team

**Strength and Conditioning Specialists** 

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**Building Better Athletes**